Privacy Policy

Kensei Kensan Kai | Website, iOS and Android apps

Effective date: 26 October 2026

This policy explains how we use personal information when you use kensei.chat and the Kensei Kensan Kai phone apps (the Service). The Service supports communication within our Iaido community.

1. Who is responsible for your information?

KENSEI KENDO OCH IAIDOKLUBB is the operator of the Service and the data controller responsible for the processing described in this policy. “We”, “us” and “our” refer to this association.

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The iOS app is distributed through the TRNPK SWEDEN AB developer account. The association remains responsible for the community Service described here. Apple and Google separately handle information for their own app-store and device services under their own privacy notices.

2. What this policy covers

This policy covers account registration and sign-in, member profiles, one-to-one and group messages, shared media and files, notifications, support, and safety reports. It applies across the website and both phone apps.

It does not cover separate club membership administration, training payments, insurance, or external websites you choose to visit. Those activities may have their own privacy notices.

> **Encryption.** Messages and attachments in chat rooms are end-to-end encrypted. Account information, room names, membership and other service information are not all covered by that encryption. People receiving a message can save or share it.

Information we use

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3. Information we collect and where it comes from

Account and profile information. Your email address, username, account identifier, password verification information, invitation status, and any display name or profile image you choose to add. We record account creation, sign-in and account-management activity.

Messages and community activity. Encrypted messages and attachments, room names and descriptions, room membership and roles, invitations, message times, reactions, delivery or read information, and your chosen notification settings. Profile images and room information may be visible without message encryption.

Device and connection information. Your internet connection address (IP address), device and session identifiers, app or browser type and version, operating-system information, notification delivery identifiers, and records needed to diagnose failures or protect the Service.

Support and safety information. Your correspondence, the details of a request or report, any screenshots or message excerpts you choose to provide, our response, and proportionate records of actions taken. Information sent by ordinary email is not protected by chat-message encryption.

Most information comes from you or your use of the Service. Other members and administrators may provide information about you through invitations, room membership, messages or reports. If information is obtained from another source, we provide any further notice required by law.

4. Why we use information and our legal grounds

Purpose and information	GDPR legal ground
Create and manage accounts; verify invitations and email; provide messages, files and requested notifications.	Performance of our agreement with you, Article 6(1)(b).
Protect accounts; prevent misuse; investigate reports; maintain reliability using connection records and relevant report information.	Legitimate interests, Article 6(1)(f): a safe, reliable member community, balanced against your rights.
Answer service requests and resolve account problems using your contact details and correspondence.	Performance of our agreement, Article 6(1)(b).
Meet binding legal requirements and respond to valid legal orders using only the necessary information.	Legal obligation, Article 6(1)(c).
Keep necessary evidence for legal claims or disputes.	Legitimate interests, Article 6(1)(f): establishing, exercising or defending legal claims.

Optional processing that requires consent will be explained separately before it starts. You can withdraw that consent at any time. Accepting our Terms is not blanket consent to use your personal information.

Sharing and your choices

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5. Who can receive information?

Other members. People in your rooms receive the content you share and relevant profile and activity information. Rooms described as public are available to registered community members, not the general public. Private rooms require an invitation. Choose your audience carefully.

Authorised administrators. Administrators access account and service information as needed to operate the community. They do not have routine access to the contents of encrypted chats simply because they administer the Service. They can see content shared with them as participants or supplied in a report.

Service providers. Providers support hosting, storage, account emails and phone notifications. Apple handles iOS notification delivery and Google handles Android notification delivery. They receive the information needed for that function, such as an email address or notification delivery identifier. Notification delivery is configured not to send readable chat-message content to these delivery providers.

Providers acting on our behalf must protect information, use it only for agreed purposes, and apply protections consistent with this policy and the law. Authorities or professional advisers may receive limited information when legally required or necessary for a legal claim. We do not sell personal information or share it for targeted advertising.

6. International processing

Our service providers may process information outside the EU/EEA, including through international support or notification services. For these transfers, we rely on an applicable European Commission adequacy decision or appropriate safeguards, such as approved standard contractual clauses, with additional protections where needed. You can ask us for details and a copy of the applicable safeguards, subject to protection of confidential information.

7. Phone permissions and browser storage

The apps may request camera access to take photos or videos or scan a code, microphone access to record audio, and access to selected photos or files you choose to share or save. Notifications are optional. Where available, device biometrics unlock the app locally; we do not receive your fingerprint or facial template.

You can refuse or withdraw permissions in your device settings; the related feature may then be unavailable. We do not request device-location access or upload your address book. A location or other personal detail that you type into a message is information you choose to share.

The website stores information on your device needed for sign-in, preferences and chat use. We do not use advertising trackers or optional usage analytics in this release. Clearing local storage can sign you out and affect access to saved history. Your device provider may separately collect diagnostics under its own settings and privacy notice.

Retention and deletion

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8. How long we keep information

We keep personal information only for as long as needed for the purposes described in this policy, using the following retention rules.

Information	Retention rule
Account and profile	While active. Delete or anonymise within 30 days of a verified deletion request or final closure, subject to the exceptions below.
Messages, attachments and room records	While needed for an active room or conversation; review at least annually. Remove what is no longer needed and assess erasure requests. Leaving alone does not erase history.
Connection and security logs	Up to 30 days from creation, unless a relevant incident requires restricted retention.
Support correspondence	Up to 12 months after resolution.
Safety reports and decisions	Up to 24 months after resolution; delete earlier if no longer needed. Justify and review any longer legal hold.
Recovery copies	Expire within 90 days. Restrict access and reapply deletions if information is restored.

Limited records may be retained to meet a binding law or establish, exercise or defend a legal claim. We restrict their use to that purpose and period. We explain any exception when responding to your request unless the law prevents disclosure.

9. Request account and personal-data deletion

You can start account deletion from account settings in either phone app. Follow the confirmation prompts. You can also use the email request option below.

You can request deletion even if you no longer have the app. Email info@kensei.se with the subject “Delete my Kensei Kensan Kai account”, using your registered email where possible. Include your username or account identifier. Never send your password or recovery information. If you cannot access that email, contact us for another proportionate identity check.

Account deletion means closing the account and removing associated personal information, subject to lawful exceptions; simply disabling access is not enough. Uninstalling an app, signing out or leaving a room does not delete the account.

We will also review information you contributed to shared conversations. Copies saved by other people cannot necessarily be recalled. Encryption or a shared conversation does not by itself remove our duty to consider an erasure request. We will explain any information retained and the reason.

Your rights and protection

10. Your data-protection rights

Where applicable, you can request access and a copy; correction; erasure; restriction; and a portable copy of information you provided where processing is automated and based on consent or contract.

You may object to processing based on legitimate interests. We will stop unless we show overriding grounds or need it for legal claims. Withdrawing consent does not affect earlier lawful processing. We do not make solely automated decisions, including profiling, with legal or similarly significant effects.

Contact info@kensei.se to exercise your rights. Requests are normally free. We may reasonably verify identity. We respond without undue delay, normally within one month of receipt. For complex or numerous requests, we may extend by up to two further months, explaining why within the first month.

You may complain to Sweden's supervisory authority, Integritetsskyddsmyndigheten (IMY), through IMY's complaints page, or to the authority where you live, work or believe a breach occurred. You do not have to contact us first.

11. Security and sensitive information

We use access controls, protected connections and proportionate security measures. Messages and attachments are end-to-end encrypted, but no service guarantees complete security. Protect your devices and sign-in details; report unauthorised access promptly.

Avoid posting unnecessary health details, identity documents, financial details or sensitive information about others. Sharing it does not authorise unrelated use. Any separate processing of special-category information requires a lawful basis and an applicable GDPR Article 9 condition.

If a personal-data breach creates risks requiring notification, we will notify the relevant authority and affected people as required by law.

12. Young members and information you must provide

The minimum age is 15. If we learn of an underage account, we will review it, close it where appropriate and remove information that should not be retained. We will obtain parent or guardian authorisation where local law requires it.

A valid invitation, verified email address, username and password are needed to create and secure an account. Without these, we cannot provide the member Service. Optional profile details, media, notifications and device permissions are not required for basic text messaging.

13. Changes and contact

Updates will show a new effective date. We will give advance notice of significant changes where appropriate and obtain any required new consent. Contact info@kensei.se or write to the address in section 1.