Terms and Conditions

Kensei Kensan Kai | Website, iOS and Android apps

Effective date: 26 October 2026

These Terms govern your use of kensei.chat and the Kensei Kensan Kai iOS and Android apps (the Service). The Service is a member community for Iaido communication, learning and club coordination.

1. The service provider and your agreement

The Service is operated by KENSEI KENDO OCH IAIDOKLUBB, a Swedish non-profit association ("we", "us" and "our"). These Terms form an agreement between you and the association when you accept them during registration or before first use.

KENSEI KENDO OCH IAIDOKLUBB
Swedish non-profit association | Organisation no. 802439-8144
c/o Björn Stille, Bågvägen 5, 191 43 Sollentuna, Sweden
Privacy, support and safety: info@kensei.se

Please read the Privacy Policy, which explains how personal information is handled. Accepting these Terms is not consent to unrelated data use. If you do not agree to the Terms, do not create an account or use the Service.

2. Eligibility and accounts

You must be at least 15 years old and have an invitation or other approval from the community administrator. If you are under 18, involve your parent or guardian and obtain their authorisation where required by applicable law. Do not misrepresent your age, identity or entitlement to join.

Provide an email address you control and keep account information accurate. Keep your password and recovery information private. Do not share, sell or transfer your account or give an invitation to someone it was not intended for. You are responsible for your own conduct and for taking reasonable care of your account; you are not automatically responsible for misuse outside your control.

Tell us promptly at info@kensei.se if you suspect someone else has accessed your account. We may ask for proportionate verification before changing access or acting on an account request.

3. Access and charges

The current Service is provided without a separate app or chat subscription charge. Internet and mobile-provider charges may apply. Club membership, training and event fees are separate and are not charged under these Terms. Any future paid feature will require clear pricing and applicable purchase terms before you agree to pay.

A respectful community

4. Appropriate use

Treat others with respect and use the Service for lawful community purposes. Follow reasonable room rules and administrator instructions consistent with these Terms. In particular, you must not:

• Harass, bully, stalk, threaten, discriminate against or deliberately humiliate another person.
• Share illegal content, sexual exploitation material, non-consensual intimate images, or sexually explicit content. Any sexual exploitation, grooming or abuse of a child is prohibited.
• Encourage violence, self-harm, dangerous conduct or illegal use or sale of weapons. Lawful laido discussion and training material must be shared responsibly.
• Share another person's private information, images or communications without a lawful basis, or infringe copyright or other rights.
• Impersonate someone, deceive members, send spam, run scams, or promote unauthorised commercial activity.
• Disrupt the Service, introduce harmful software, attempt unauthorised access, collect member information without permission, or evade a restriction.

5. Content you share

You retain ownership of content you create. You must have the rights or permission needed to share it with your chosen recipients. Give the association only the limited, non-exclusive permission necessary to store, deliver and display your content to that audience and to handle lawful safety reports. This does not allow us to sell your content or use it in unrelated advertising.

This permission lasts only as long as necessary for those purposes and the retention described in the Privacy Policy, subject to applicable law. Other members may have their own lawful rights in shared conversations. The Service does not grant them permission to publish your material elsewhere.

6. Reports, blocking and moderation

Use the available report and block or ignore controls to report harmful content or limit unwanted contact. You can also contact info@kensei.se, including if an in-app report is unavailable. Describe the concern, the relevant account or room, and any evidence you are comfortable sharing. Do not send passwords or recovery information.

We review reports and take proportionate action, such as requesting a change, restricting content or room access, warning a member, or suspending or closing an account. Urgent safety risks receive priority. Moderation is not continuous monitoring, and we cannot routinely read encrypted conversations unless content is shared with us.

Where appropriate and lawful, we explain a moderation decision and allow you to ask for a review at info@kensei.se. We may act immediately where necessary to protect people, comply with law or secure the Service. Report immediate danger to the appropriate emergency service; this chat is not an emergency channel.

Privacy, access and closure

7. Private communication and your choices

Messages and attachments in chat rooms are end-to-end encrypted. Account information, room names and membership are not all covered by that protection. Recipients can save or share information, and we cannot guarantee that a message will remain confidential after it reaches them.

Rooms described as public are visible to registered community members. Private rooms require an invitation. Check the room and its members before posting. Avoid sharing unnecessary sensitive information about yourself or others.

Keep your devices and recovery information safe. Losing access to your recovery information can prevent you from recovering past messages. Optional camera, microphone, media and notification permissions can be managed in device settings. Refusing a permission affects the related feature, not your basic right to use the account.

8. Availability and responsible use of training material

We will take reasonable care in operating the Service, but interruptions may occur for maintenance, security, network failures or circumstances outside our reasonable control. We cannot promise uninterrupted access, delivery of every notification, or recovery of every lost message. Keep independent copies of information you need.

Information shared by members is their own contribution and may be incomplete or inaccurate. Online training discussions do not replace instruction and supervision appropriate to your experience. Follow dojo safety rules and qualified guidance when handling swords or other training equipment.

9. Ending access and deleting your account

You can stop using the Service at any time and request account deletion through the account-deletion option provided in the Service or by contacting info@kensei.se. You can request deletion without reinstalling an app. See the Privacy Policy for the information required, expected timing, retention exceptions and your rights.

Uninstalling the app or signing out does not delete the account. Save any information you lawfully need before closure. Account deletion may permanently remove access to your history. Copies held independently by other recipients may remain, but we will still assess requests concerning personal information under our control.

We may restrict or end access for a serious or repeated breach, loss of community eligibility, a legal requirement, or a material safety or security risk. Where practicable, we will give notice, explain the reason and offer a chance to resolve the issue. An urgent risk may require immediate action. You may request a review of the decision.

If we discontinue the Service, we will give reasonable advance notice where practicable and an opportunity to retrieve information you are entitled to keep. Closing an account does not remove rights or obligations that must continue by law, including data-protection rights.

App terms and legal rights

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10. Mobile apps, licences and external services

Use the apps on compatible devices you own or control, subject to applicable store rules and software licences. The iOS developer account is TRNPK SWEDEN AB. Apple's Standard End User License Agreement governs the App Store app unless a separate custom licence is supplied; these Terms govern the community Service.

Google Play distribution is also subject to its applicable terms. Apple and Google do not provide this club community Service. Direct service questions to the association and store-account questions to the relevant store.

Third-party and open-source licences remain applicable; nothing here limits rights they or mandatory law grant. The association's name, logo and original materials are legally protected. These Terms do not authorise you to represent the association.

External websites have their own operators, content, terms and privacy practices. Review these before sharing personal information or entering a transaction.

11. Responsibility and mandatory rights

We remain responsible to the extent required by applicable law. Nothing in these Terms excludes or limits liability that cannot legally be excluded, including liability for fraud, intentional misconduct, gross negligence, or death or personal injury caused by negligence where applicable. Your statutory consumer and data-protection rights remain unaffected.

To the extent permitted by law, we are not responsible for losses that were not reasonably foreseeable, losses caused solely by your breach of these Terms, or events outside our reasonable control that we could not reasonably avoid. We do not exclude responsibility for our own failure to take legally required care.

12. Changes to these Terms

We may update these Terms for service changes, legal requirements or reasonable operational needs. We will identify the effective date and give reasonable advance notice of material changes, except for urgent legal or security needs. We will obtain renewed acceptance where required. You may stop using the Service and close your account if you disagree.

13. Governing law, complaints and contact

Swedish law governs these Terms, subject to mandatory protections applicable to you, including consumer protections in your country of habitual residence where relevant. Contact info@kensei.se first if you wish to raise a service complaint; doing so is not a condition for exercising legal rights.

Disputes may be brought before the courts competent under applicable law. Nothing requires you to give up a right to bring a claim in your home courts where that right applies, or to complain to a competent authority. If a provision is unenforceable, the remaining provisions continue to apply to the extent lawful.